



**Neighbors by Ring**  
Memorandum of Understanding

This agreement is entered into this 20<sup>th</sup> day of MAY, 2019 by and between Ring LLC ("Ring") and Huntley Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make Huntley's ("Village") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

**Ring**

- Make the Neighbors App available to Village residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

**Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

**Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

**Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

**Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

5/22/2019

Date:

DocuSigned by:

By:

369F1A1P19C3470...

Name:

August Cziment

Title:

Director of Operations

Agency

Date: 5/20/19

By:

Name: David J. Johnson

Title: Village Manager

**Verification Code\***

\*A four digit verification code was mailed to the primary point of contact at this agency to the address listed in public records. Please provide that code prior to submitting the MOU for processing.

**Village of Huntley**  
**Manager's Report Excerpt for FOIA**  
**May 24, 2019**

---



**1. Neighbors by Ring**

The Village has entered into a Memorandum of Understanding (MOU) with Ring to allow the Police Department access to the Ring Neighbors Portal to communicate with users of the Ring Neighbors App as a way to enhance the Village's Neighborhood Watch Program. There are currently over 1,000 homes in Huntley that have the Ring doorbells with cameras.

The Neighbors App is a digital neighborhood watch that both the Police Department and the public may access free of charge. The App allows users to share and comment on real time crime and safety events. By entering into this agreement, the Police Department will be able to utilize the critical crime and safety events that are posted on the App to assist in operations and investigations. Also, the Department will be able to post critical public safety information in the App to keep Ring Neighbors informed regularly safety issues in their neighborhoods.

Ring will make the Neighbors App available to Village residents free of charge as well as allow the Police Department access to the Neighbors Portal free of charge. The Village's participation in the program can be terminated at any time with 30 days notice. A copy of the MOU is attached.

Respectfully submitted,

David J. Johnson  
Village Manager